





Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

HP India Sales Pvt Ltd. CS India, 24, Salarpuria Arena 2nd Floor, Hosur Main Road Adugodi Bangalore 560 030 Karnataka India

Holds Certificate No:

FS 640962

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2015-10-27 Latest Revision Date: 2020-03-16



Effective Date: 2018-10-27 Expiry Date: 2021-10-26

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...making excellence a habit."

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Certificate No: FS 640962

Location HP PPS Australia Pty Ltd Rhodes Corporate Park Building F Level 5, 1 Homebush Bay Drive Rhodes 2138

New South Wales

Australia

Karnataka India

Aduqodi

Karnataka India

HP India Sales Pvt Ltd.

Bangalore 560 030

HP India Sales Pvt. Ltd

CS India, 2nd & 3rd Floor, Tower D & Tower E **DLF** Cyber Green

DLF Cyber City, Phase III

Gurgaon 122 022

Haryana India

CS India, 24, Salarpuria Arena 2nd Floor, Hosur Main Road

HP PPS Australia Pty Ltd. Level 2, 353 Burwood Highway Forest Hill Victoria 3131 Australia HP India Sales Private Limited Tower 1, E-City Software Park Sy. No. 94/IC & 94/2, Veerasandra Village, Attibele Hobli Anekal Taluk, Bangalore 560 100

Registered Activities

Provision of business and technology solutions, together with product, support and service delivery that includes the installation, commissioning, maintenance, technical and spare parts support for IT hardware and software products in South Pacific.

Provision of business and technology solutions, together with product, support and service delivery that includes the installation, commissioning, maintenance, technical and spare parts support for IT hardware and software products in South Pacific.

Support Readiness enablement of new HP Inc. products such as personal computers, printing and mobility products, by HP customer support organization.

Installation, Commissioning, Support & Service Delivery and Maintenance of HP Inc. products by HP CS Organization.

Installation, Commissioning, Support & Service Delivery and Maintenance of HP Inc. products by HP CS Organization.

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Registered Activities Location HP Computing and Printing Systems India Support readiness enablement of new HP Inc products such Private Limited as Personal computer, printing & mobility products by HP Customer Support Organization. Tower B, 12th Floor **DLF** Cyber Greens DLF Cybercity, Phase III Gurugram 122 002 Harvana India Installation, Commissioning, Support & Service Delivery and HP India Sales Pvt. Ltd. Maintenance of HP Inc. products by HP CS Organization. CS India, Commerez Building International Business Park, 5th Floor Goregaon (E) Mumbai 400 063 Maharashtra India Hewlett-Packard Indonesia The provision of Break-fix support and service for HP Inc. products. Floor 9 (HQ), Floor 5 (Service Center), Kota Kasablanka - Prudential Center, Jl. Casablanca Raya Kav. 88, Jakarta Selatan, 12870 Jakarta Indonesia The following services for H/W and S/W and peripherals that HP Japan Inc. HP Japan sells Nishi Nihon Branch Office 1. Support and Service to customers and partners. Hommachi Minami Garden City 8F, 3-6-1, 2. Installation and maintenance services Kita-Kyuhoji-cho, Chuo-ku, Osaka 541-0057 Japan HP Japan Inc. The following services for H/W and S/W and peripherals that HP Japan sells 1. Support and Service to customers and Headquaters partners. 2. Installation and maintenance services. 2-2-1, Oiima, Koto-ku, Tokyo, 136-8711 Japan HP PPS Sales Sdn Bhd Breakfix Support & Service Delivery for Consumer and Commercial products. Ground Floor Customer Service, Block B No.12, Jalan Gelenggang, HP Towers Bukit Damansara Kuala Lumpur 50490 Malaysia Original Registration Date: 2015-10-27

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Location	Registered Activities
HP PPS Philippines Inc. 395, Ground Floor Accelerando Building, Gil Puyat Avenue, Makati City Philippines	Offsite ETE Support, Onsite ETE Support, Elevation, Channel Management, and Manage Print Services.
HP PPS Singapore (Sales) Pte. Ltd. 450 Alexandra Road 119960 Singapore	Breakfix Support & Service Delivery for Consumer and Commercial products.
HP Inc (Thailand) Limited 3rd Floor, U Chu Liang Building 968 Rama IV Road, Silom Bangrak Bangkok 10500 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Chiangmai 184/2 Changklan Road Tambol Cangklan, Amphur Muang Chiangmai 50100 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Chiangrai 188 Thanalai rd., Viang, Mung, Chiangrai 57000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Chonburi 178/24 Moo 3 Prayasaja Road Tambol Samet, Amphur Muang Chonburi 20000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Khon Kaen 49/9 Reunjit rd. Naimuang, Muang, Khonkaen 40000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 A Member of the BSI Group of Companies.

Certificate No: FS 640962

Location	Registered Activities
HP Customer Service Center- Korat Branch 883/8 Changpeurg Road, Tambol Naimuang, Amphur Muang, Nakorn Ratchaseema 30000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Phuket 156/17 Phang Nga Road, Tambol Taladyai, Amphur Muang, Phuket 83000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Phitsanulok 99/31 Pra-ong Dam Road Tambol Naimuang, Amphur Muang Pitsanulok 65000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Rayong 267/87-88 Sukhumvit Road Tambol Mabtaphut, Amphur Muang Rayong 21150 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Hat Yai 452/30 Phetkasem Road, Tambol Had Yai, Amphur Had Yai, Songkhla 90110 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Suratthani 20/57 Rat bamrung Road, Tambol Thalad, Amphur Muang, Surat Thani 84000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Ubon 614/2 Chayanggul rd. Nai Mueang, Muang Ubonratchathani 34000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.

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Location

HP Customer Service Center - Udonthani 179 Taharn rd., Tambol Makkeng, Amphur Muang, Udonthani 41000 Thailand HP TECHNOLOGY VIETNAM COMPANY 10th Floor, 521 Kim Ma Ba Dinh, Ha Noi Vietnam

HP TECHNOLOGY VIETNAM COMPANY 10th Floor, 29 Le Duan, Dist 1, Ho Chi Minh City Vietnam **Registered Activities**

Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software

Breakfix Support & Service Delivery for Consumer and Commercial products.

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