

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

HP India Sales Pvt Ltd.
CS India, 24, Salarpuria Arena
2nd Floor, Hosur Main Road
Adugodi
Bangalore 560 030
Karnataka
India

Holds Certificate No:

FS 640962

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.

For and on behalf of BSI:



Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2015-10-27

Latest Revision Date: 2021-10-21

Effective Date: 2021-10-27

Expiry Date: 2024-10-26

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...making excellence a habit.™

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An electronic certificate can be authenticated [online](#).

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Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization.

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Certificate No: **FS 640962**

Location	Registered Activities
HP India Sales Pvt Ltd. CS India, 24, Salarpuria Arena 2nd Floor, Hosur Main Road Adugodi Bangalore 560 030 Karnataka India	Top Management, QMS Framework, Admin & Facilities, Human Resources, Supply Chain, Capacity & Availability Management, Partner Account Management Process, Major Account & Partner Management Process – South, PC & Print Category Process, Solution Delivery Process, Major Accounts Support Process.
HP India Sales Pvt. Ltd CS India, 2nd & 3rd Floor, Tower D & Tower E DLF Cyber Green DLF Cyber City, Phase III Gurgaon 122 022 Haryana India	Installation, Commissioning, Support & Service Delivery and Maintenance of HP Inc. products by HP CS Organization.
P.T. Hewlett-Packard Indonesia 9th Floor, Jl.Casablanca Kav.88 Prudential Centre, Jakarta 12870 Indonesia	The provision of Break-fix support and service for HP Inc. products.
HP PPS Sales Sdn. Bhd. Plaza Zurich, No. 12, Block B Level 5, Jalan Gelenggang Bukit Damansara Wilayah Persekutuan Kuala Lumpur 50490 Malaysia	Breakfix Support & Service Delivery for Consumer and Commercial products.
HP PPS Singapore (Sales) Pte. Ltd. 450 Alexandra Road 119960 Singapore	Breakfix Support & Service Delivery for Consumer and Commercial products.
HP Inc (Thailand) Ltd. 968 U Chu Liang Building 3rd Floor, Rama IV Rd Bangkok 10500 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Chonburi 178/24 Moo 3 Prayasaja Road Tambol Samet, Amphur Muang Chonburi 20000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.

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Location	Registered Activities
HP Customer Service Center - Rayong 267/87-88 Sukhumvit Road Tambol Mabthaphut, Amphur Muang Rayong 21150 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Phitsanulok 99/31 Pra-ong Dam Road Tambol Naimuang, Amphur Muang Pitsanulok 65000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP TECHNOLOGY VIETNAM COMPANY 10th Floor, 521 Kim Ma Ba Dinh, Ha Noi Vietnam	Breakfix Support & Service Delivery for Consumer and Commercial products.
HP India Sales Pvt. Ltd. CS India, Commerez Building International Business Park, 5th Floor Goregaon (E) Mumbai 400 063 Maharashtra India	Admin & Facilities, Partner Account Management Process, Major Account & Partner Management Process - West, PC & Print Category Process, Solution Delivery Process, Major Accounts Support Process.
HP Service Center Intiland Tower Jl. Panglima Sudirman 101-103 Surabaya 60271 Indonesia	The provision of Break-fix support and service for HP Inc. products.
Hewlett-Packard Vietnam Ltd. 29, Le Duan, VN-Saigon Towers Suite 1002, Ho Chi Minh City sg Vietnam	Breakfix Support & Service Delivery for Consumer and Commercial products.
HP Customer Service Center - Chiangmai 184/2 Changklan Road Tambol Cangklan, Amphur Muang Chiangmai 50100 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.

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HP Customer Service Center - Ubon 614/2 Chayanggul rd. Nai Mueang, Muang Ubonratchathani 34000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center- Korat Branch 883/8 Changpeurg Road, Tambol Naimuang, Amphur Muang, Nakorn Ratchaseema 30000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Hat Yai 452/30 Phetkasem Road, Tambol Had Yai, Amphur Had Yai, Songkhla 90110 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Phuket 156/17 Phang Nga Road, Tambol Taladyai, Amphur Muang, Phuket 83000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Customer Service Center - Suratthani 20/57 Rat bamrung Road, Tambol Thalad, Amphur Muang, Surat Thani 84000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP Japan Inc. Nishi Nihon Branch Office Hommachi Minami Garden City 8F, 3-6-1, Kita-Kyuhoji-cho, Chuo-ku, Osaka 541-0057 Japan	The following services for H/W and S/W and peripherals that HP Japan sells 1. Support and Service to customers and partners. 2. Installation and maintenance services

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Location	Registered Activities
HP Japan Inc. 4F Ojima2-2-1 Koto-ku Tokyo, 136-8711 Japan	The following services for H/W and S/W and peripherals that HP Japan sells 1. Support and Service to customers and partners. 2. Installation and maintenance services.
HP Customer Service Center - Udonthani 179 Taharn rd., Tambol Makkeng, Amphur Muang, Udonthani 41000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software
HP Customer Service Center - Chiangrai 188 Thanalai rd., Viang, Mung, Chiangrai 57000 Thailand	Installation, Support & Service Delivery of HP Inc. products including Operating Systems and HP Inc. applications software.
HP PPS Philippines Inc. 395, Ground Floor Accelerando Building, Gil Puyat Avenue, Makati City Philippines	Offsite ETE Support, Onsite ETE Support, Elevation, Channel Management, and Manage Print Services.
HP Computing and Printing Systems India Private Limited Tower B, 12th Floor DLF Cyber Greens DLF Cybercity, Phase III Gurgaon 122 002 Haryana India	Support readiness enablement of new HP Inc products such as Personal computer, printing & mobility products by HP Customer Support Organization.
HP PPS Services India Private Limited Tower 1, E-City Software Park Sy. No. 94/IC & 94/2, Veerasandra Village, Attibele Hobli Anekal Taluk, Bangalore 560 100 Karnataka India	Support readiness enablement of new HP Inc products such as Personal computer, printing & mobility products by HP Customer Support Organization.

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Location	Registered Activities
HP PPS Australia Pty Ltd Rhodes Corporate Park Building F Level 5, 1 Homebush Bay Drive Rhodes 2138 New South Wales Australia	Provision of business and technology solutions, together with product, support and service delivery that includes the installation, commissioning, maintenance, technical and spare parts support for IT hardware and software products in South Pacific
HP PPS Australia Pty Ltd. Level 2, 353 Burwood Highway Forest Hill Victoria 3131 Australia	Site QMS Activities, New Product Introduction (NPI), On-site Repair / ESD, Remote Support DBD, Service Support, Customer Relations, Alliance Management, Resource Administration.

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